



<https://citylinesbarandgrill.com/job/restaurant-manager/>

Restaurant Manager

Description

City Lines Bar and Grill is an American-themed elevated casual restaurant with a full bar, a large dining area, and a private dining room. We have seasonal food and cocktail menu changes to keep our guests excited about coming back again and again. We consider ourselves a family and work together as one team. We are constantly trying to find new ways to improve the way we do business and keep up with the latest trends in the industry to ensure a great place to work for our employees and a great place to visit for our guests.

Please apply if this sounds like the kind of place you would like to call home.

We are looking for an experienced Restaurant Manager to lead our front-of-house operations and training. You will help to maintain a high-quality training program and motivate our staff to provide excellent customer service.

You will ensure efficient restaurant operation, as well as maintain high production, productivity, quality, and customer service standards. You must be able to oversee the dining room, check in with customers, and balance seating capacity, as well as manage the flow of tickets going to the kitchen. We expect you to lead by example and uplift and inspire our staff during busy moments in a fast-paced environment. Ultimately, you will ensure our restaurant runs smoothly and customers have pleasant dining experiences.

This position is best suited for an individual who enjoys working evenings/nights.

Responsibilities

- Coordinate daily Front of the House restaurant operations.
- Deliver superior service and maximize customer satisfaction.
- Respond efficiently and accurately to customer compliments and complaints.
- Organize and supervise shifts.
- Appraise staff performance and provide feedback to improve productivity.
- Ensure compliance with sanitation and safety regulations.
- Manage the restaurant's good image and suggest ways to improve it.
- Promote the brand in the local community through word-of-mouth and restaurant events.
- Train new and current employees on proper customer service practices.

Requirements

Hiring organization

City Lines Bar & Grill

Employment Type

Full-time

Industry

Hospitality

Job Location

1862 Auburn Rd, Suite 113, 30019, Dacula, Georgia, United States

Working Hours

40 hours, Nights & Weekends Included

Base Salary

\$ 15 - \$ 20

Date posted

October 2, 2023

Valid through

02.11.2023

- Proven customer service experience
- Ability to listen and communicate effectively
- Excellent customer service skills
- Strong organizational and time management skills
- Food and beverage (F&B) knowledge, with the ability to remember and recall ingredients and dishes to inform customers and wait for staff
- Strong leadership, motivation, and people skills

We are looking forward to reading your application.

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Job Benefits

Competitive pay and potential for bonuses.

Complimentary meals.

Access to industry events and networking opportunities.

The chance to shape the restaurant's menu and operations.

A dynamic and ever-changing work environment.

Opportunities to forge connections with both team members and loyal patrons.

Opportunities to showcase your creativity in food presentation and restaurant decor.

Contacts

City Lines Bar & Grill

(678) 804-9011